



**ENTE TUTELA PATRIMONIO ITTICO (FISH PROTECTION  
AUTHORITY)**



## SERVICE TO THE PUBLIC

The service to the public of the **Licensing Office** will be ensured as follows:

- ↗ by writing to [licenze@etpi.fvg.it](mailto:licenze@etpi.fvg.it) or to [etpi@regione.fvg.it](mailto:etpi@regione.fvg.it) to receive information on payment of fees, collection of documents for yearly registration, DRA, or intra-year registration, DRI, change of residence, issue, replacement, duplication and lamination of the fishing licence;
- ↗ at the counter, **by appointment**, to collect previously requested fishing documents (registration and licence documents). Fishing licence holders, before contacting ETPI to make the appointment, will have to provide the fishing documents they already have and will be asked for an email address for communications;
- ↗ **to request an appointment**, you must contact the telephone numbers below, please note that there may be some technical waiting time required for the activation of any call diversion to the available operator:

<b>0432 551222</b>	<i>Monday to Friday</i>	09.00 am -12.00 noon
<b>0432 551205</b>	<i>Monday to Friday</i>	09.00 am -12.00 noon
	<i>Monday and Wednesday</i>	2.00 pm - 4.00 pm
<b>0432 774147</b>	<i>Tuesday to Friday</i>	2.00 pm - 4.00 pm

Users are requested to come to the offices on the day and at the time agreed when making the reservation. If a user shows up without an appointment or outside the agreed time, the service cannot be guaranteed.

The public service of the **Surveillance Office (UPGA)** will be ensured by writing to [etpi@regione.fvg.it](mailto:etpi@regione.fvg.it) or by contacting the following telephone numbers:

<b>0432 551.210/233/237</b>	<i>Tuesday and Thursday</i>	09.00 am - 12.00 noon
	<i>Wednesday</i>	2.00 pm - 4.00 pm



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## HOW TO ACCESS THE LICENSING OFFICE

Access to the Licensing Office, by appointment, we recommend the following:

- arrive on the day and at the agreed time carrying the **documents requested by the ETPI** at the time of booking, free from any folder or protection;
- access the Licensing Office only after being called by the ETPI operator;
- maintain the minimum interpersonal distance of at least **two metres and in any case the maximum allowed distance** inside the office;
- sanitise your hands using the product provided;

Please note that access to the office is prohibited in the following cases: Covid-19 positive, undergoing an isolation/quarantine measure and/or displaying respiratory/febrile syndrome symptoms (above 37.5 degrees).

The ETPI thanks you for your valuable cooperation, which is necessary to ensure maximum safety for all.